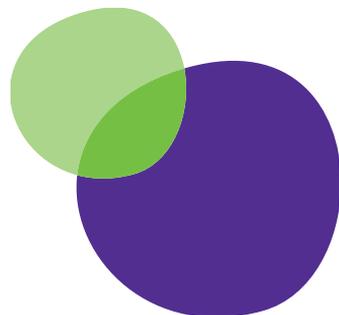


Royal Greenwich short breaks service



Individual short breaks service for people with learning disabilities.

COMMISSIONED BY



ROYAL GREENWICH SHORT BREAKS SERVICE

Our experience

We have supported and cared for people with learning disabilities, complex needs and autism since 1990.

We understand that those who care for people will sometimes need a break from caring. We also know how important it is for people to have flexible options.

Kemsing Road is a purpose built property that can meet the needs of people with learning disabilities who may also have physical disabilities.

What the service delivers

Short breaks can be booked for a few hours, a day, overnight or a longer break in a location convenient to the person, at times that suit them.

We can support people with local activities, learning new skills or even taking a holiday.

We work in partnership with families and key professionals to ensure that the support and care we offer is focused on the needs and wishes of disabled people and their families.



ROYAL GREENWICH SHORT BREAKS SERVICE

Who is the service for?

This service is suitable for people with a learning disability, autism, aspergers and/or complex physical disabilities.

Why short breaks service?

The service provides flexible, short break options for people in a place they feel most comfortable, at times that are convenient for them.

What happens next?

We will meet with you to find out your needs and draw up a plan that outlines the support we will provide.

The plan will include key details such as the type of short break, the place, the time and the cost.

Once agreed we will deliver the service and ask you for your feedback.



ROYAL GREENWICH SHORT BREAKS SERVICE

What is the cost?

Our rates, terms and conditions are outlined in our menu of services.

Each part of your service will be priced clearly and separately so that you know exactly what you are paying for.

How can I pay?

You may have a personal budget, social or health care funding, or personal funding.

How can I find out more?

For an informal chat about this service, please phone Ann on 020 8269 1192, email royalgreenwichshortbreaks@outlookcare.org.uk or visit www.outlookcare.org.uk/royal-greenwich-short-breaks.

Comments & complaints

If you have a complaint about our Royal Greenwich Short Breaks service you can call Outlook Care on 020 8269 1192 or email royalgreenwichshortbreaks@outlookcare.org.uk.



Who are Outlook Care?

We are a not for profit organization, registered with the Care Quality Commission, that has delivered person centered support and care to people since 1990.

We are experienced in managing and training staff to help people with a range of needs to live in their own homes. We understand that each of our customers has their own individual needs and wishes. Customer service is at the heart of the work that we do.

We are commissioned by the Royal Borough of Greenwich to run short break services for eligible families in the borough.

Outlook Care

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Outlook Care is a registered society under the Co-operative and Community Benefit Societies Act 2014, incorporated on 24th January 1990 and recognised as charitable by HM Revenue & Customs. Registered Society Number 26988R.



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