

Hawthorn Nursing Service

Brentwood, Essex



Our vision

People with individual needs living the lives they choose

Our mission

By delivering a range of flexible care and support services we will ensure people with learning disabilities are as independent as possible and connected with their local communities.



Hawthorn Nursing Home

Hawthorn is a specialist service for people with a learning disability who also have nursing needs.

They are supported by our experienced and established team.



Outlook Care is a not for profit organisation with over 20 years' experience of delivering person centred support to people with a wide range of specialist nursing and social support needs.

Our highly experienced and dedicated staff support people across London and Essex either in their own homes or in a range of specialist accommodation.

We are continually learning and raising our standards by listening to the people we support and those closest to them.

Facilities at Hawthorn

Set in an exclusive residential community, this attractive and comfortable bungalow has two lounges both overlooking fully accessible patio areas, a sensory room and 10 level access single occupancy bedrooms.

It also has specialist bathing facilities, attractive and secure gardens and a well equipped kitchen where people can make a snack or prepare a meal. We also have a cook who prepares and serves meals daily.

We are dedicated to helping people enjoy life and live it to the full.

We create an environment where independence and involvement are encouraged and where people have choice and control over how they live their lives.

Home from home

Our services can provide people with a home away from home, with round the clock care of the highest standard. We will ensure people feel safe and secure, we also encourage involvement in a range of meaningful activities to stimulate and involve people.

We support independence, personal identity and choice, actively looking for ways to maintain life skills and social interaction within the local community.

Individual personality and choices are explored and reflected in personal appearance and bedroom decoration.

Our Staff Team

Trained and experienced staff at Hawthorn have the following skills and qualifications:

- Person-centred approaches to care and support planning.
- Manual Handling, Health & Safety, First Aid, legislative requirements specific to LD nursing care.
- Care of people with dementia.
- Safeguarding vulnerable adults.
- Mental Capacity Act



complex
needs



Specialist learning disability nursing support

We have good links with our local specialist in reach teams and can provide support with:

- Complex communication skills
- PEG maintenance
- Care of complex swallowing difficulties
- Dementia care
- NG tubes maintenance
- Management of diabetes
- Stroke care
- Pressure area care
- Specialist equipment e.g .ceiling hoists, wet-rooms, profiling beds
- Sensory stimulation

Care and Support Planning

Support planning is led by the people we support, their circle of support and reflects a person centred approach.

Each person is allocated a named nurse and key worker.

An individualised plan of care and support will enable each person to have maximum choice and control over their lives whilst ensuring that their health and nursing needs are met.

We have excellent links with local GP services, nursing and specialist teams who work closely with us to deliver a tailor made service to each person.



dementia
care

“I like living here because the staff are very nice and treat me well, the food is lovely and I enjoy eating it; I am given the opportunity to go out with my carers to use community facilities and I can watch my own tv in my bedroom.”

Rita, Hawthorn



Hawthorn Nursing Service, Brentwood, Essex. Call 01277 202270



Eligibility

To be eligible to live at the service, people must be over 18 years old, have a learning disability and have an assessment carried out by the referring local authority.

Referrals

To make a referral please contact Ginnette Lock, Service Manager on 01277 202270 or by email on: ginnette.lock@outlookcare.org.uk

Prices

Prices are based on assessment of need for each individual.

Comments & Complaints

If you have a comment or a complaint about Outlook Care please contact us on the email and number below.



About Outlook Care

Outlook Care is a not for profit organisation, registered with the Care Quality Commission that has delivered person centred support and care to people since 1990. We are experienced in managing and training staff to help people with a range of needs, fully understanding that each of our customers has their own individual needs and wishes. Customer service is at the heart of the work that we do.

Outlook Care is a registered society under the Co-operative and Community Benefit Societies Act 2014, incorporated on 24th January 1990 and recognised as charitable by HM Revenue & Customs. Registered Society Number 26988R.

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