



# Mornington Road

Leytonstone, London

## Our vision

'People with individual needs living the lives they choose'

## Our mission

By delivering a range of flexible care and support services we will ensure people with learning disabilities are as independent as possible and connected with their local communities.



Call **0208 518 7515** for more information

## **Mornington Road**

Mornington Road is a specialist supported living service for people with a learning disability who also have complex, autism or sensory needs. They are supported by our experienced and established team.



Established in 1990, Outlook Care has years of experience supporting people with a learning disability. We work in partnership with people we support, their friends and families, commissioners, care managers, health professionals, advocates and other key stakeholders.

promoting  
independence

### **Living at Mornington Road**

Mornington Road comfortably houses six people in single occupancy bedrooms, all with vanity units and built in wardrobes.

Two of these bedrooms are on the ground floor and are suitable for people with a physical disability.

This home is wheelchair accessible on the ground floor and features a ground floor toilet and shower room, and two additional bathrooms on the first floor: one with shower and toilet, the second with bath and toilet.

Mornington Road also boasts an open plan kitchen and dining area and a comfortable lounge complete with

dividing doors to allow greater privacy for visits and activities.

### **Daily activities**

A variety of in-house activities are available as well as accessing the local community library and social clubs.

Support will be offered based on individual needs.

### **Supporting individuals**

Risk management, Mental Capacity Act assessments and best interest decision making underpin our approach to supporting individuals to live their life in a meaningful way.

living the life  
you choose



### Core support services

- 24 hour support including waking night staff, 7 days a week
- 1:1 support hours designed with each person as required.
- Individual person centred support plans, personal care and medication support where appropriate.
- Risk management through multi disciplinary approach.
- Support to access local community resources.
- Support to identify appropriate community services to meet individual needs.
- We recognise that everybody is unique and requires different levels of support. We are able to offer additional 1:1 hours if required.

personalised  
support

*"Having a good relationship with my family is very important.*

*I love to have my mum come for a visit, she will sometimes stay for dinner in my home which makes me happy."*

*- Customer IG  
21/07/2017*



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### Eligibility

To be eligible to live at the service, people must be over 18 years old, have a learning disability and have an assessment carried out by the referring local authority.

### Support Staff

- Experienced and established team of support staff.
- Trained in person-centred approaches and in safeguarding vulnerable adults.
- Additional training to ensure that all staff meet legislative requirements and the specific needs of the residents we support including supporting people with complex needs and autism.
- Input from a specialist manager around behaviours that challenge and autism.

### Prices

Fees are based on assessment of need for each individual.

### Referrals

To make a referral please contact Karen Howell-Lyons, Service Manager, on **0208 5187515** or by email on: **Karen.howell-lyons@outlookcare.org.uk**

### Comments & Complaints

If you have a comment or a complaint about Outlook Care please contact us on the email and number below.



## About Outlook Care

Outlook Care is a not for profit organisation, registered with the Care Quality Commission that has delivered person centred support and care to people since 1990. We are experienced in managing and training staff to help people with a range of needs, fully understanding that each of our customers has their own individual needs and wishes. Customer service is at the heart of the work that we do.

Outlook Care is a registered society under the Co-operative and Community Benefit Societies Act 2014, incorporated on 24th January 1990 and recognised as charitable by HM Revenue & Customs. Registered Society Number 26988R

### Outlook Care

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